

Date: 28.09.2019

To,
The Manager, Listing
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai- 400 001

Dear Sir/Madam

SCRIP ID: BSE: 540404

Sub: Voting Result of Annual General Meeting of the Company held on Friday, 27th September, 2019.

We are pleased to forward herewith the following reports with respect to the 12th Annual General Meeting of the Company held on Friday, 27th September, 2019 at 4:00 PM at at AHMEDABAD MANAGEMENT ASSOCIATION (AMA), Dr V S Marg, IIM-A Road, Vastrapur, Ahmedabad 380015.

In this regards, Please find the enclosed following:

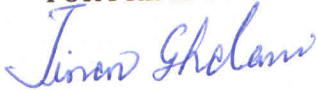
1. Voting Result pursuant to Regulation 44(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations")
2. Scrutinizer Report dated 27th September, 2019 on Ballot voting conducted at the meeting.

Kindly take the note of the same.

Thanking You,

Yours faithfully,

FOR PRIME CUSTOMER SERVICES LIMITED



JINEN GHELANI
MANAGING DIRECTOR & CFO
DIN: 01872929



Encl: As Stated

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General information about company

Scrip code	540404
NSE Symbol	
MSEI Symbol	
ISIN	INE442V01012
Name of the company	RIME CUSTOMER SERVICES LIMITED
Type of meeting	AGM
Date of the meeting / last day of receipt of postal ballot forms (in case of Postal Ballot)	27-09-2019
Start time of the meeting	04:00 PM
End time of the meeting	05:00 PM

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Scrutinizer Details

Name of the Scrutinizer	UMESH VED
Firms Name	UMESH VED & ASSOCIATES
Qualification	CS
Membership Number	4411
Date of Board Meeting in which appointed	03-08-2019
Date of Issuance of Report to the company	28-09-2019

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Voting results

Record date	20-09-2019
Total number of shareholders on record date	171
No. of shareholders present in the meeting either in person or through proxy	
a) Promoters and Promoter group	8
b) Public	14
No. of shareholders attended the meeting through video conferencing	
a) Promoters and Promoter group	0
b) Public	0
No. of resolution passed in the meeting	3
Disclosure of notes on voting results	Add Notes

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Resolution (1)									
Resolution required: (Ordinary / Special)					Ordinary				
Whether promoter/promoter group are interested in the agenda/resolution?					No				
TO RECEIVED, CONSIDER AND ADOPT THE AUDITED FINANCIAL STATEMENTS OF THE COMPANY INCLUDING THE AUDITED BALANCE SHEETAS ON MARCH 31, 2019 THE STATEMENT OF PROFIT									
Description of resolution considered									
Category	Mode of voting	No. of shares held	No. of votes polled	% of Votes polled on outstanding shares	No. of votes – in favour	No. of votes – against	% of votes in favour on votes polled	% of Votes against on votes polled	
		(1)	(2)	(3)=[(2)/(1)]*100	(4)	(5)	(6)=[(4)/(2)]*100	(7)=[(5)/(2)]*100	
Promoter and Promoter Group	E-Voting			0	0	0	0	0	0
	Poll	2038320		0	0	0	0	0	0
	Postal Ballot (if applicable)		2003320	98.2829	2003320	0	100.0000	0.0000	0.0000
	Total	2038320	2003320	98.2829	2003320	0	100.0000	0.0000	0.0000
Public- Institutions	E-Voting			0	0	0	0	0	0
	Poll	539510		0	0	0	0	0	0
	Postal Ballot (if applicable)		0	0.0000	0	0	0	0	0
	Total	539510	0	0.0000	0	0	0.0000	0.0000	0.0000
Public- Non Institutions	E-Voting			0	0	0	0	0	0
	Poll	915170		0	0	0	0	0	0
	Postal Ballot (if applicable)		282000	30.8139	282000	0	100.0000	0.0000	0.0000
	Total	915170	282000	30.8139	282000	0	100.0000	0.0000	0.0000
Total		3493000	2285320	65.4257	2285320	0	100.0000	0.0000	0.0000
Whether resolution is Pass or Not.									
Yes									
Disclosure of notes on resolution									
Add Notes									

* this fields are optional

Details of Invalid Votes	
Category	No. of Votes
Promoter and Promoter Group	0
Public Institutions	0
Public - Non Institutions	0



Senon Ghahani

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Resolution (2)									
Resolution required: (Ordinary / Special)			Ordinary						
Whether promoter/promoter group are interested in the agenda/resolution?			No						
Description of resolution considered			TO APPOINT A DIRECTOR IN PLACE OF MR. SAMIR RAJGURU RAMESH (DIN: 07198139) WHO RETIRES BY ROTATION AND BEING ELIGIBLE, OFFERS HIMSELF FOR RE- APPOINTMENT						
Category	Mode of voting	No. of shares held	No. of votes polled	% of Votes polled on outstanding shares	No. of votes – in favour	No. of votes – against	% of votes in favour on votes polled	% of Votes against on votes polled	
		(1)	(2)	(3)=[(2)/(1)]*100	(4)	(5)	(6)=[(4)/(2)]*100	(7)=[(5)/(2)]*100	
Promoter and Promoter Group	E-Voting		0	0.0000	0	0	0	0	0
	Poll	2038320	0	0.0000	0	0	0	0	0
	Postal Ballot (if applicable)		2003320	98.2829	2003320	0	100.0000	0.0000	0.0000
	Total	2038320	2003320	98.2829	2003320	0	100.0000	0.0000	0.0000
Public- Institutions	E-Voting		0	0.0000	0	0	0	0	0
	Poll	539510	0	0.0000	0	0	0	0	0
	Postal Ballot (if applicable)		0	0.0000	0	0	0	0	0
	Total	539510	0	0.0000	0	0	0.0000	0.0000	0.0000
Public- Non Institutions	E-Voting		0	0.0000	0	0	0	0	0
	Poll	915170	0	0.0000	0	0	0	0	0
	Postal Ballot (if applicable)		282000	30.8139	282000	0	100.0000	0.0000	0.0000
	Total	915170	282000	30.8139	282000	0	100.0000	0.0000	0.0000
Total		3493000	2285320	65.4257	2285320	0	100.0000	0.0000	0.0000
						Whether resolution is Pass or Not.		Yes	
						Disclosure of notes on resolution			
						Add Notes			

* this fields are optional

Details of Invalid Votes	
Category	No. of Votes
Promoter and Promoter Group	0
Public Institutions	0
Public - Non Institutions	0



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Resolution (3)									
Resolution required: (Ordinary / Special)					Ordinary				
Whether promoter/promoter group are interested in the agenda/resolution?					No				
Description of resolution considered					APPOINTMENT OF MAYUR NANALAL THAKKAR AS AN NON EXECUTIVE DIRECTOR				
Category	Mode of voting	No. of shares held	No. of votes polled	% of Votes polled on outstanding shares	No. of votes – in favour	No. of votes – against	% of votes in favour on votes polled	% of votes against on votes polled	
Promoter and Promoter Group	E-Voting		(2)	(3)=[(2)/(1)]*100	(4)	(5)	(6)=[(4)/(2)]*100	(7)=[(5)/(2)]*100	
	Poll	2038320		0	0	0	0	0	0
	Postal Ballot (if applicable)		2003320	98.2829	2003320		100.0000		0.0000
	Total	2038320	2003320	98.2829	2003320	0	100.0000		0.0000
Public- Institutions	E-Voting			0	0	0	0	0	0
	Poll	539510		0	0	0	0	0	0
	Postal Ballot (if applicable)			0	0	0	0	0	0
	Total	539510		0	0	0	0.0000		0.0000
Public- Non Institutions	E-Voting			0	0	0	0	0	0
	Poll	915170		0	0	0	0	0	0
	Postal Ballot (if applicable)		282000	30.8139	282000		100.0000		0.0000
	Total	915170	282000	30.8139	282000	0	100.0000		0.0000
Total		3493000	2285320	65.4257	2285320	0	100.0000		0.0000
					Whether resolution is Pass or Not.				
					Disclosure of notes on resolution				
					Yes				
					Add Notes				

* this fields are optional

Details of Invalid Votes	
Category	No. of Votes
Promoter and Promoter Group	0
Public Institutions	0
Public - Non Institutions	0





UMESH VED & ASSOCIATES
Company Secretaries

304, Shoppers Plaza-V, Opp. Municipal Market, C. G. Road, Navrangpura, Ahmedabad - 380 009.
Telefax : (O) +91 79 30024153/ 30070889-90 • Moblie +91 98250 35998
E mail : info@umeshvedcs.com. umeshvedcs.office@airtelmail.in • Website : www.umeshvedcs.com

FORM NO. MGT-13

SCRUTINIZER'S REPORT

[Pursuant to section 109 of the Companies Act, 2013 and Companies (Management and Administration) Rules, 2014 as amended]

To,
The Chairman,
Prime Customers Services Limited
102, Sanskar-2, Nr. Ketav Petrol Pump,
Polytechnic Road, Ambawadi,
Ahmedabad-380015.

Re: 12th Annual General Meeting (AGM) of Prime Customer Services Limited held on Friday, the 27th September, 2019 at 04:00 P.M. at Ahmedabad Management Association (AMA), Dr. V S Marg, IIM-A Road, Vastrapur, Ahmedabad - 380015, Gujarat, India.

Dear Sir,

I, Umesh Ved, proprietor of M/s. Umesh Ved & Associates, Company Secretaries, Ahmedabad, was appointed as Scrutinizer pursuant to 109 of the Companies Act, 2013 read with rule 20 of Companies (Management and Administration) Rules, 2014, as amended, for the purpose of scrutinizing the voting by poll taken on the below mentioned resolutions as contained in the Notice to the 12th AGM of the Members of "Prime Customers Services Limited" (the Company) held on Friday, the 27th September, 2019 at 04:00 P.M. at Ahmedabad Management Association (AMA), Dr V S Marg, IIM-A Road, Vastrapur, Ahmedabad - 380015.

My responsibility as a scrutinizer for the voting process as conducted by means of poll at the 12th Annual General Meeting is restricted to preparing a Scrutinizer's Report of the votes casted "in favor" or "against" the resolution(s) based on the reports generated from the Polling at the AGM.

I submit my report as under:

- i. After the time fixed for closing of the poll by the Chairman, one ballot box kept for polling was locked in my presence with due identification marks placed by me.
- ii. The locked ballot box was subsequently opened in my presence and poll papers were diligently scrutinized. The poll papers were reconciled with the records maintained by the Registrar and Transfer Agents of the Company and the authorizations / proxies lodged with the Company.



Umesh Ved

- iii. The Company being listed on SME platform of BSE Limited, is exempted from conducting E-Voting vide Rule 20(2) of Companies (Management and Administration) Amendment Rules, 2015 and pursuant to SEBI (LODR) Regulations, 2015.
- iv. At the 12th Annual General Meeting of the company held on 27th September, 2019, Company has provided facility for voting by means of ballot paper to the members who attended the Annual General Meeting.
- v. The shareholders of the Company holding shares as on the "cut-off" date 20th September, 2019, were entitled to vote on the proposed resolutions as set out in item nos. 1 to 3 in the Notice of the AGM of Prime Customers Services Limited.
- vi. At the venue of the AGM the facility to cast vote by poll was provided to facilitate those members present at the AGM and after the announcement made for closing of the polling process by the chairman, Ballot Box kept for the polling were locked in my presence with due identification marks placed by me.
- vii. The Locked Ballot Box was subsequently opened in my presence and ballot papers were diligently scrutinized.
- viii. The voting done through polling at the meeting was reconciled with the records maintained by the RTA and the authorizations/proxies lodged with the Company.
- ix. The result of the Polling at the AGM is as under:

- (1) **ORDINARY RESOLUTION:** To receive, consider and adopt the audited financial statements of the Company including the Audited Balance Sheet as on March 31, 2019, the Statement of Profit and Loss and the Cash flow statement [including consolidated financial statements] for the financial year ended on 31st March, 2019 together with the Reports of the Board of Directors and Auditors thereon.

Voted in Favor of the Resolution

Type of Voting	Number of members present and voting (in person or by proxy)	Number of Votes Cast by them	% of total number of Valid votes cast
Poll	22	2285320	100.00%

Voted against of the Resolution

Type of Voting	Number of members present and voting (in person or by proxy)	Number of Votes Cast by them	% of total number of Valid votes cast
Poll	0	0	0.00%

- (2) **ORDINARY RESOLUTION:** To appoint a Director in place of Mr. Sameer Rajguru Ramesh (DIN: 07198139) who retires by rotation and being eligible, offers himself for re-appointment.



Umesh Ghalani

Voted in Favor of the Resolution

Type of Voting	Number of members present and voting (in person or by proxy)	Number of Votes Cast by them	% of total number of Valid votes cast
Poll	22	2285320	100.00%

Voted against of the Resolution

Type of Voting	Number of members present and voting (in person or by proxy)	Number of Votes Cast by them	% of total number of Valid votes cast
Poll	0	0	0.00%

(3) **ORDINARY RESOLUTION:** To Appoint Mr. Mayur Nanalal Thakkar as Non Executive Director

Voted in Favor of the Resolution

Type of Voting	Number of members present and voting (in person or by proxy)	Number of Votes Cast by them	% of total number of Valid votes cast
Poll	22	2285320	100.00%

Voted against of the Resolution

Type of Voting	Number of members present and voting (in person or by proxy)	Number of Votes Cast by them	% of total number of Valid votes cast
Poll	0	0	0.00%

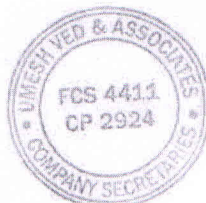
- x. No polling paper was found Invalid.
- xi. All the resolutions mentioned in the AGM Notice as per details above accordingly stand passed with requisite majority.
- xii. The Ballot/Poll papers and all other relevant records are under my safe custody and all will be handed over to the Company Secretary/Director authorized by the board for preserving safely after the Chairfman considers, approves and signs the minutes of AGM.

Thanking You,

Yours faithfully,

Umesh H. Ved
 Umesh Ved
 FCS No: 4411
 CP No: 2924

Date: 28.09.2019
 Place: Ahmedabad



Jinen Ghelani
 Chairman of the Meeting
 (DIN: 01872929)



Jinen Ghelani